#### 2007: Another Exceedingly Strong Year

Presentation to the FirstCaribbean Group Annual General Meeting

Charles Pink, CEO 3 April 2008

FirstCaribbean International Bank is a member of the CIBC Group.

- Value to our Shareholders
- Our Customers, Our People, Our Communities
- 2008 "Weathering the Storm"

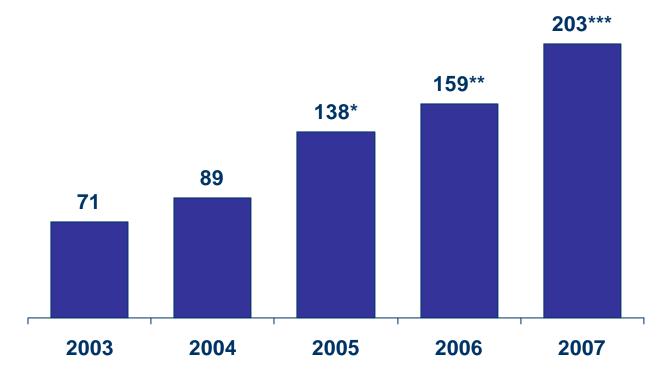


#### Value to our Shareholders

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# Profitability -- Net Income After Tax (excluding non-recurring items) US\$ millions



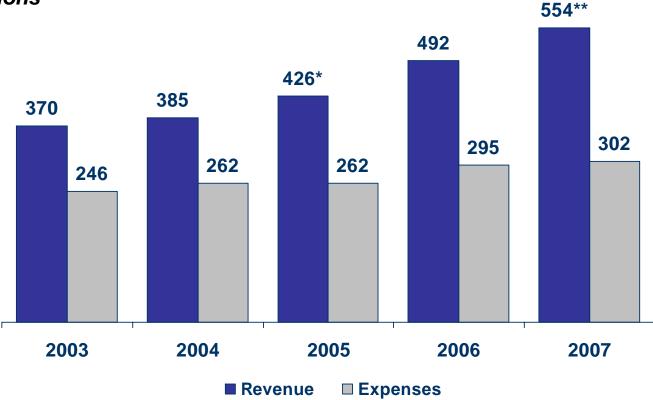
\* Normalised for the gain on the sale of Republic Bank Shares and restated.

- \*\* The 2006 numbers have been restated
- \*\*\* Normalised to exclude gain of on VISA transaction



### **Total Revenue and Operating Expenses**

#### US\$ millions

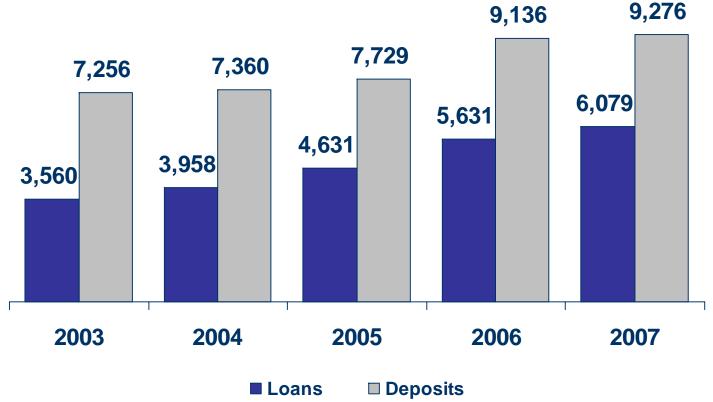


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FIRSTCARIBBEAN INTERNATIONAL BANK GET THERE. TOGETHER.

#### Net Loans and Advances to Customers and Customer Deposits

**US\$** millions

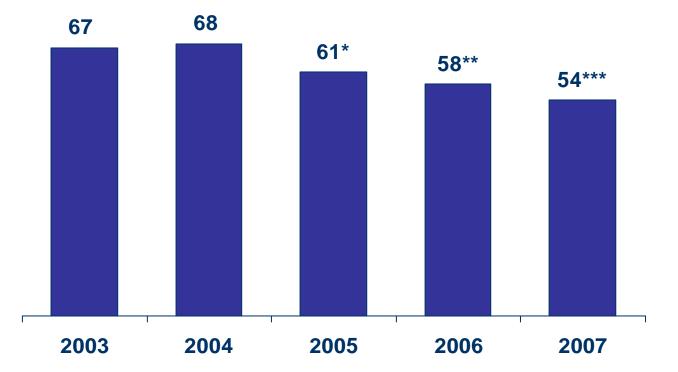


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## **Productivity – Cost to Income Ratio**

#### Percent

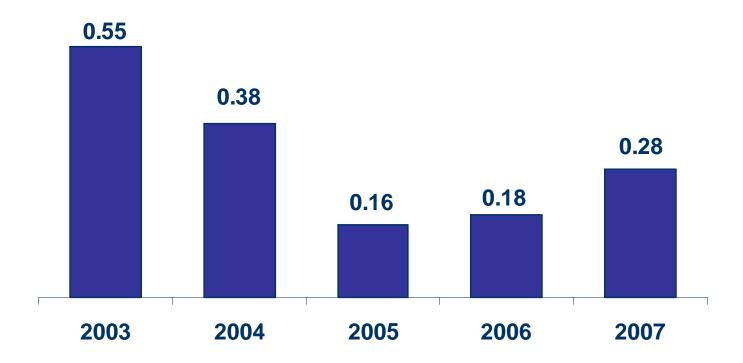


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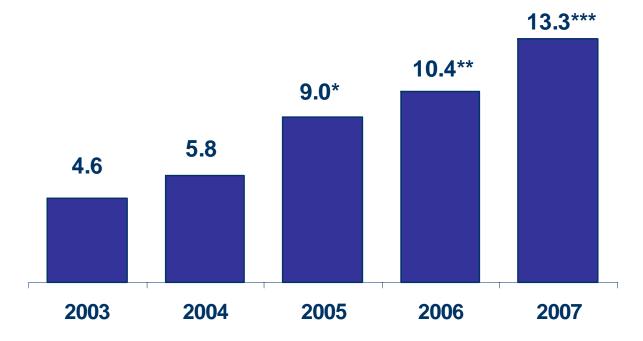
# Risk Management – Loan Loss Expense to Loan Ratio *Percent*





# Shareholder Value – Earnings per Share

#### **US Cents**



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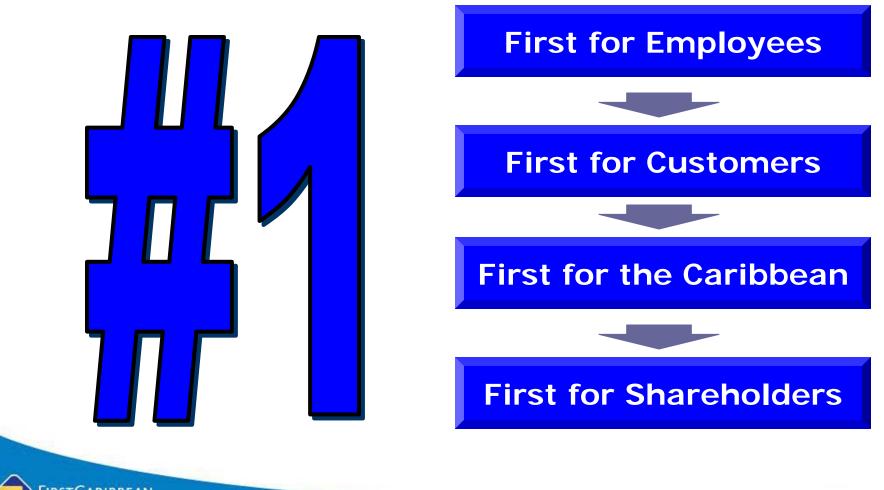
Value to our Shareholders

#### Our Customers, Our People, Our Communities

2008 – "Weathering the Storm"



#### **Vision and Mission**



FIRSTCARIBBEAN INTERNATIONAL BANK GET THERE. TOGETHER.

#### First for Employees -- Investing in our Number One Asset

- Employee satisfaction results continue to outpace regional and global benchmarks
- Wharton mini-MBA Programme for Senior Leadership completed its first cohort to rave reviews
- Launched FirstStart training programme for new hires



**First for Customers** 

- "Helpful Partner" customer service programme has delivered a set of universal standards for how we serve our customers. Our focus in now on embedding this new culture
- Successfully executed three major IT platform conversions to upgrade service to our Cards, Treasury and Wealth customers.



## First for The Caribbean -- Community Partnership

- Committed US\$2 million from 2007 profits keeping our promise of 1% of pre-tax profits for community benefit through the "Comtrust" foundation
- Supported community projects as outlined in the 2007 Social Responsibility Report.
- Supported the rebuilding efforts in Jamaica and Belize in the wake of Hurricanes Dean and Felix.
- Over US\$7 million donated to worthy causes by FirstCaribbean to date



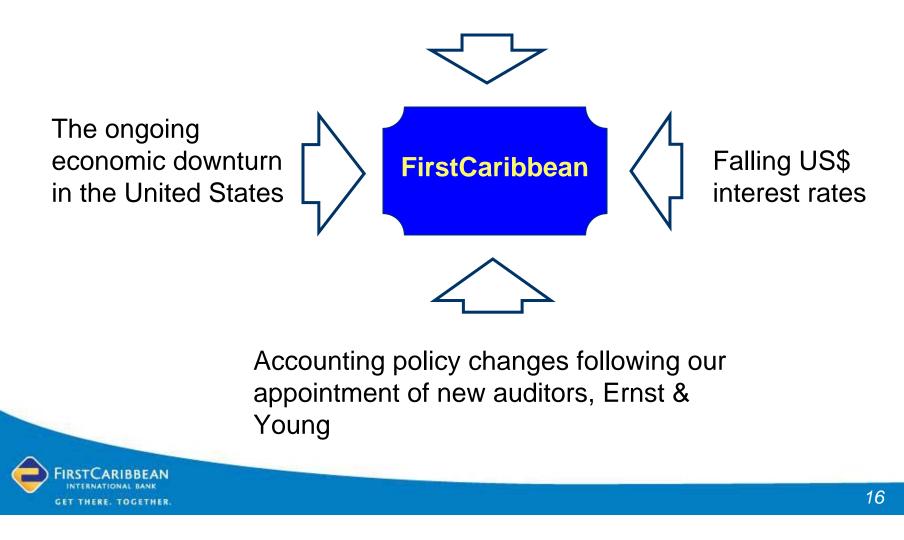
Value to our Shareholders

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#### **External Forces on FirstCaribbean**

The effect of the "sub prime" issue on our investment portfolio



#### Performance at the quarter ending January 31, 2008

#### RESULTS

- Net Income for the first quarter is \$41.7 million compared to \$60.3 million the prior year
- However, there was a oneoff gain for health benefits of \$15.4 million in 2007 and the one-off loss of \$7.2 million due to change in hedge accounting in 2008

#### ANALYSIS

Our core business is very strong

- Excluding the "oneoffs," underlying profit is up 7%
- This was achieved despite a \$16 million drop in investment portfolio performance



#### **Conclusions: 2007 – Another exceedingly strong year**

- Achieved market-leading financial results with profits up 60%
- Moved our cost-to-income ratio down from 58% to 54%
- Maintained a prudent approach to lending as reflected by a loan loss expenses to loans ratio of 0.28% - one of the lowest in the industry
- Achieved further improvements in our Customer and Employee Satisfaction indices
- Secured a record of seven "Best Bank" awards from the likes of the Banker and Global Finance as an independent testament to the achievement

