

PHOTO RELEASE For Immediate Release

CLIENTS CELEBRATED BY CIBC FIRSTCARIBBEAN STAFF FOR CLIENT APPRECIATION DAY

Port of Spain, Trinidad, September 26, 2022 - Clients who visited CIBC FirstCaribbean Trinidad Operations' Maraval and Chaguanas branches on September 22 were in for a pleasant surprise as they were thanked and toasted in celebration of Client Appreciation Day.

CAD, as it is called among the bank's markets, returned to face-to-face appreciation at banking halls and offices after a two-year interruption due to the Covid 19 pandemic. The client celebrations were under the theme - **YOU inspire us to be 1**st as they were thanked in various ways for choosing CIBC FirstCaribbean as their financial partner.

Clients who visited saw the branches and offices decorated with an extra special "umph." They also received giveaways from staff.

At the Chaguanas branch, Valarie Zephyrine, Customer Service Manager presented lovely tokens to clients.

Meanwhile, at the Maraval Branch, Ricky Raghunanan, Director of the Ricky Raghunanan Group of Companies (centre) participated in CAD with (from left) Mekeisha Fraser-Lee Wen - Senior Manager, Sales and Banking; Anthony Awai, Senior Corporate Manager; Samantha Lee-Perryman - Manager, Corporate Banking Service Center; and Winston Boodram, Country Treasurer.

Ends

About CIBC FirstCaribbean

CIBC FirstCaribbean is a relationship bank offering a full range of market leading financial services through our Corporate and Investment Banking, Retail and Business Banking and Wealth Management segments. We are located in fifteen (15) countries around the Caribbean, providing the banking services through approximately 2,800 employees in 64 branches and offices. We are one of the largest regionally listed financial services institutions in the English and Dutch speaking Caribbean, with US\$13 billion in assets and market capitalization of US\$1.3 billion. We also have a representative office in Hong Kong that provides business development and relationship management for our fund administration. The face of banking is changing throughout the world and CIBC FirstCaribbean intends to lead these changes with the expertise, integrity and knowledge gained from banking in the Caribbean since 1836.

CIBC FirstCaribbean is a member of the CIBC Group. CIBC is a leading Canadian-based global financial institution with 11 million personal banking and business clients. Through our three major business units - Retail and Business Banking, Wealth Management and Capital Markets - CIBC offers a full range of products and services through its comprehensive electronic banking network, branches and offices across Canada with offices in the United States and around the world.

For more information about CIBC FirstCaribbean, visit www.cibcfcib.com, Facebook, Twitter, LinkedIn, Instagram or YouTube.

Media contact

Anthony Seeraj, Managing Director CIBC FirstCaribbean Trinidad Operating Company, CIBC Financial Centre, 74 Long Circular Road Maraval, Trinidad; telephone: 628-4685 ext 5051; fax: 622-4989 and email: anthony.seeraj@cibcfcib.com.

Debra King, Director of Corporate Communications, CIBC FirstCaribbean, Barbados Head Office; telephone: 246 367 2248; fax: 246 421 7148 and email: debra.king@cibcfcib.com.



