



**For Immediate Release**

## **CIBC Caribbean warns of uptick in fraudulent attempts especially by telephone**

*Urges public to immediately report all suspicious calls or messages to [fraud@cibccaribbean.com](mailto:fraud@cibccaribbean.com)*

**Bridgetown, Barbados, 4 May 2026** – CIBC Caribbean has warned clients and the general public of increased attempts by fraudsters to gain access to their personal information, especially by telephone.

The regional bank notes that in recent days people have reported that they have been receiving calls which display the bank's logo with the caller seeking to entice recipients of the call to reveal or confirm personal banking details.

Those calls have come via **Google Meets** and various other social media applications and from an email address resembling `cibccustomer***@gmail.com**`.

The bank has again strongly emphasized that those are all fraudulent attempts and strongly advises that it does not reach out to clients in such a manner or ask them to provide personal banking details via such methods.

CIBC Caribbean warns the public not to engage with the imposters and to report all suspected fraudulent activity immediately to the bank's Fraud Team – [fraud@cibccaribbean.com](mailto:fraud@cibccaribbean.com) - sharing a screenshot of the call. Clients who are approached can alternatively contact the bank via telephone using the contact number on the back of their card, especially if they realise they have shared any information with the imposters.

The bank stressed that its representatives will never contact customers via social media, text message, email, or telephone to instruct a client to download a remote desktop application, request them to click on a suspicious link, or request sensitive information, such as: One-Time Verification Codes (OTVC), Personal Identification Numbers (PIN), Card number, CVV, or expiration date, email addresses and passwords or login credentials (Password and/or UserID).

The bank has assured the public that it is committed to protecting their personal information through robust client protection systems, but notes that clients must themselves continue to be vigilant in a joint effort with the bank to keep their account information safe .

**Ends**

## **CIBC Caribbean**

CIBC Caribbean is a relationship bank offering a full range of market leading financial services through our Corporate Banking, Personal and Business Banking and Private Wealth segments. We are located in ten (10) countries around the Caribbean, providing banking services through approximately 2,700 employees in 41 branches and offices. We are one of the largest regionally listed financial services institutions in the English-speaking Caribbean, with US\$13 billion in assets and market capitalization of US\$1.7 billion. We also have a representative office in Hong Kong that provides business development and relationship management for our fund administration. The face of banking is changing throughout the world, and CIBC Caribbean intends to lead these changes with the expertise, integrity and knowledge gained from banking in the Caribbean since 1836.

Ongoing news releases and more information about CIBC Caribbean can be found at <https://www.cibccaribbean.com/about-us/media-centre>

CIBC is a leading North American financial institution with 14 million personal banking, business, public sector and institutional clients. Across Personal and Business Banking, Commercial Banking and Wealth Management, and Capital Markets, CIBC offers a full range of advice, solutions and services through its leading digital banking network, and locations across Canada, in the United States and around the world. Ongoing news releases and more information about CIBC can be found at [www.cibc.com/ca/media-centre](http://www.cibc.com/ca/media-centre).

For more information about CIBC Caribbean, visit [www.cibccaribbean.com](http://www.cibccaribbean.com), [Facebook](#), [X](#), [LinkedIn](#), [Instagram](#) or [YouTube](#).

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