

## **Turks & Caicos Islands**

## **Personal Banking**

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# Schedule of Charges PERSONAL DEPOSIT AND TRANSACTION ACCOUNTS - LOCAL CURRENCY

Regular Chequing Accounts (Product Codes 22 & 130)	
Monthly service fee	\$10.00
Withdrawals /Debits/Cheques – In Branch/Over The Counter	\$2.40 each + stamp duty
Deposits/Credits – In Branch/Over The Counter	No Charge

Platinum Chequing Accounts (Product Code 794)	
Monthly service fee	N/A
Withdrawals /Debits/Cheques – In Branch/Over The Counter	No Charge
Deposits/Credits – In Branch/Over The Counter	No Charge

Savings Plus Accounts (Product Code 728)	
Monthly service fee	\$8.00
Withdrawals /Debits/Cheques – In Branch/Over The Counter	2 free, thereafter \$2.10 each + stamp duty
Deposits/Credits – In Branch/Over The Counter	No Charge

Direct Banking Accounts (Product Code 705)	
Withdrawals / Debits – Over The Counter	\$5.00 each + stamp duty
Deposits / Credits - In Branch/Over The Counter	\$5.00 each

Senior Savers Accounts (Product Code 44)	
Monthly service fee	No Charge
Withdrawals /Debits/Cheques – In Branch/Over The Counter	No Charge
Deposits/Credits – In Branch/Over The Counter	No Charge

Seniors Chequing Accounts (Product Code 170)	
Monthly service fee	No Charge
Withdrawals /Debits/Cheques – In Branch/Over The Counter	No Charge
Deposits/Credits – In Branch/Over The Counter	No Charge

Fixed Deposit Accounts	
Transfer to another internal account on maturity	No Charge
Transfer to another institution on maturity	Draft/Wire Cost
Handling Fee	\$25.00

Chequing Plus Accounts (Product Code 9)	
Monthly service fee	\$12.00
Withdrawals /Debits/Cheques – In Branch/Over The Counter	4 free, thereafter \$1.25 each + stamp duty
Deposits/Credits – In Branch/Over The Counter	No Charge

Regular Savings Accounts (Product Code 33)	
Monthly service fee	\$7.50
Withdrawals /Debits/Cheques – In Branch/Over The Counter	\$2.00 each + stamp duty
Deposits/Credits - In Branch/Over The Counter	No Charge

Retail Prize Draw Accounts (Product Code 599)	
Monthly service fee	\$7.50
Withdrawals /Debits/Cheques – In Branch/Over The Counter	12 free, thereafter \$1.05 each + stamp duty
Deposits/Credits – In Branch/Over The Counter	No Charge

Bank@Work Accounts (Product Code 821)	
	ro nee, mereaner
Withdrawals / Debits – Over The Counter	\$1.10 each + stamp
	duty
Deposits / Credits - In Branch/Over The Counter	No Charge

Bank@School Accounts (Product Code 798)	
Monthly service fee	No Charge
Withdrawals /Debits/Cheques – In Branch/Over The Counter	No Charge
Deposits/Credits – In Branch/Over The Counter	No Charge

SureStart (Junior Savers) Accounts (Product Code 125)		
Monthly service fee	No Charge	
Withdrawals /Debits/Cheques – In Branch/Over	4 free, thereafter \$0.50	
The Counter	each + stamp duty	
Deposits/Credits – In Branch/Over The Counter	No Charge	

- 1. Senior Chequing & Savings Accounts Commission Free Services on Local Mgr Cheques, Standing Orders & Traveller's Cheques
- 2. All figures are quoted in United States Dollars unless otherwise stated.
- 3. See Sundry Services Section for Applicable ABM charges.



# Schedule of Charges PERSONAL DEPOSIT AND TRANSACTION ACCOUNTS - FOREIGN CURRENCY

### **CANADIAN DOLLAR (CAD)**

CAD Chequing Accounts (Product Code 23 & 127)		
Minimum monthly service fee	\$8.00	
Withdrawals /Debits/Cheques – In Branch/Over The Counter	2 free, thereafter \$0.75 + stamp duty	
Deposits/Credits – In Branch/Over The Counter	No Charge	

CAD Savings Accounts (Product Code 35)		
Minimum monthly service fee	\$2.00	
Withdrawals /Debits/Cheques – In Branch/Over The Counter	1 free, thereafter \$0.75 + stamp duty	
Deposits/Credits – In Branch/Over The Counter	No Charge	

### POUND STERLING (GBP)

GBP Chequing Accounts (Product Code 120 & 126)		
Minimum monthly service fee	£5.00	
Withdrawals /Debits/Cheques – In Branch/Over	2 free, thereafter	
The Counter	£0.50 + stamp duty	
Deposits/Credits – In Branch/Over The Counter	No Charge	

GBP Savings Accounts (Product Code 39)		
Minimum monthly service fee	£1.00	
Withdrawals /Debits/Cheques – In Branch/Over The Counter	£0.50 + stamp duty	
Deposits/Credits – In Branch/Over The Counter	No Charge	

### EURO DOLLARS (EUR)

EUR Chequing Accounts (Product Code 122 & 128)		
Minimum monthly service fee	€ 5.00	
Withdrawals /Debits/Cheques - In Branch/Over	2 free, thereafter	
The Counter	€0.50 + stamp duty	
Deposits/Credits – In Branch/Over The Counter	No Charge	

EUR Savings Accounts (Product Code 53)		
Minimum monthly service fee	€ 2.00	
Withdrawals /Debits/Cheques - In Branch/Over	1 free, thereafter	
The Counter	€1.00 + stamp duty	
Deposits/Credits – In Branch/Over The Counter	No Charge	

<u>Notes:</u>
1. All figures are quoted in United States Dollars unless otherwise stated.



### SUNDRY SERVICES

	CHARGE	S	FSS <sup>-</sup>	Γ	FINA	.L	
	(pre -FSST)		(pre -FSST) 12.0%		<b>%</b>	CHARGES (inc.FSST)	
	WIRE T	RANSFERS		•			
International Wire Transfers (local equivalent):	Branch	Online	Branch	Online	Branch	Online	
\$1 to \$9,999.99	\$99.00	\$55.00	\$11.88	\$6.60	\$110.88	\$61.60	
\$10,000.00 to \$99,999.99	\$99.00	\$70.00	\$11.88	\$8.40	\$110.88	\$78.40	
\$100,000 and Over	\$132.00	\$100.00	\$15.84	\$12.00	\$147.84	\$112.00	
\$500,000 and over	\$132.00	\$100.00	\$15.84	\$12.00	\$147.84	\$112.00	
1st Send Wire Transfer							
\$1 to \$500.00	N/A	\$15.18	N/A	\$1.82	N/A	\$17.00	
\$500.01 to \$10,000.00	N/A	\$42.86	N/A	\$5.14	N/A	\$48.00	
Local / Regional Transfers:							
To/from an account held at other local banks via RTGS (local currency transactions only)	N/A	N/A	N/A	N/A	N/A	N/A	
To an account held at one of our regional branches	\$40.00	\$30.00	\$4.80	\$3.60	\$44.80	\$33.60	
Incoming Wire Transfers:							
To credit an account at one of our branches		\$15.00				\$15.00	
To credit an account held at other local banks		\$20.00				\$20.00	
Payable on presentation of Photo Identification		\$30.00				\$30.00	
Returned Wire Payments: Incoming and Outgoing		\$30.00			\$30.00	\$30.00	
Tracers on Wire Transfers		\$40.00			\$40.00	\$40.00	

### Notes:

<sup>2.</sup> RTGS - Real Time Gross Settlement is an initiative of some local Central Banks that allows commercial banks to make (large) inter-bank transactions in real-time in local currency

DRAFTS &/OR INTERNATIONAL MONEY ORDERS				
Local drafts (Manager's cheques)	\$13.64 + stamp duty	N/A	\$13.64 + stamp duty	
USD Drafts:				
Up to \$49999	\$34.82	\$4.18	\$39.00	
\$50,000 & Over	\$98.21	\$11.79	\$110.00	
Other Foreign Currency Drafts:				
Up to \$49999	\$30.36	\$3.64	\$34.00	
\$50,000 & Over	\$90.52	\$10.48	\$101.00	
Tracers on Local drafts	\$15.00	N/A	\$15.00	
Tracer on Foreign drafts	\$40.00	N/A	\$40.00	
Stop Payment on Local drafts	\$25.00	N/A	\$25.00	
Stop Payment on Foreign drafts	\$68.18-(includes foreign bank fees)	N/A	\$68.18-(includes foreign bank fees)	
Duplicate / Replacement drafts	Original draft fee	N/A	Original draft fee	

<sup>1.</sup> All figures are quoted in local currency unless otherwise stated.



## SUNDRY SERVICES

ONLINE BANKING AND MOBILE A	PP
Monthly Access Fee	No Charge
1st Insights	No Charge

ABM	
New issue / replacement of expired or stolen card	No charge
Replacement of lost card	\$10.00
**Mini-statement Print	\$0.45
ABM Deposits	No charge
ABM Withdrawals:	
At a CIBC ABM	\$1.00
At another bank's ABM	N/A
Point of Sale purchases	\$1.00

<sup>\*\*</sup>FREE ABM Withdrawals & Ministatements for the following account types:Direct Banking, Bank@Work, Bank@School, Senior Savings, Senior Chequing

STATEMENTS			
Mailed / Regular / diary filled statement	No Charge		
Duplicate / Additional / Interim statement	\$50.00		
Screen print / photocopy	\$13.64		
Held for collection	\$31.82		
E-statement:			
Set Up	No Charge		
Monthly Subscription Fee (to be collected via standing order)			
Daily files	USD \$50.00 equiv		
Daily files	per account		
Weekly Files	USD \$20.00 equiv		
Weekly Files	per account		
Mandala Ellan	USD \$15.00 equiv		
Monthly Files	per account		
Transaction Fee	No Charge		

RESEARCH	
Where vouchers are held at local branch	\$5/item or \$30/hr
Same Month (within 30 days of last statement):	
1-5 Vouchers / Items	\$6/item or \$31/hr
Each additional Voucher / Item	\$5/item or \$30/hr
Up to 3 months	
1-5 Vouchers / Items	\$6/item or \$31/hr
Each additional Voucher / Item	\$5/item or \$30/hr
Over 3 months and up to 7 Years:	
1-5 Vouchers / Items	\$9/item or \$34/hr
Each additional Voucher / Item	\$5/item or \$30/hr

FOREIGN CURRENCY EXCHANGE	
Local currency for foreign currency	1%, Min \$5.00
Foreign currency for local currency:	
Up to \$5,000	No Charge
Over \$5,000	1%

DORMANCY PROTECTION	
Initial Notice (when account goes dormant after 2 years of inactivity)	\$50.00
Notice thereafter (every year of inactivity)	\$50.00
Reactivation	No Charge

MAIL TRANSFERS	
Outgoing: Inland	\$4.00 + Draft Charges
Incoming	\$5.50 + Draft Charges

HOLD MAIL	
Annual Fee	\$100.00

ACCOUNT TRANSFERS	
By customer via our ABM, telephone or online Banking	No Charge
By customer via another Bank ABM	N/A
By us on written/faxed/telephoned instructions	\$15.00

STANDING ORDERS	
Set-up	\$5.00
Amendment	\$9.09
Internal Orders :	
Loan Payments or Safety Deposit Box/Premier annual fees	No Charge
Between other accounts	No Charge
External Standing Orders:	
To transfer funds LOCALLY	\$10.00 + draft fee
To transfer funds OVERSEAS	\$10.00 + draft/wire fee

BILL PAYMENT	
Via the ABM	No Charge
Via Online	No Charge
Via Standing Order (Diary Card) -bills sent to us for payment	\$25.00 each

ACCOUNT CLOSURE	
Within 90 days	\$100.00
Within 180 days	\$50.00



# Schedule of Charges SUNDRY SERVICES

MISCELLANEOUS SERVICES	
Audit Certificate	\$25.00
Certificate / Confirmation of balance	\$25.00
Certificate of interest Paid	\$25.00
Special Letter to central Bank	\$25.00
Special Presentation Letter to Credit Bureau/Overseas Banks	\$25.00
Fax sent / received for a customer	\$10.00
Signature verification	\$25.00
Insurance on Registered Mail	
Photocopying documents	\$3.00 per sheet
Coin Orders - same day request for coin	1% Min \$10.00
Coin Handling (exchanging for Bills)	1% Min \$5.00
Cash handling, local and foreign currency- Over \$10k	1% Min. \$100.00
Sight cash items	Interest rate + collection

SAFETY DEPOSIT BOXES	
Annual Rental Fees:	
Small (1.5 x 5)	\$50.00
Medium (2.5 x 5)	\$60.00
Large (2.5 x 10)	\$110.00
Ex-Large (5 x5)	\$110.00
Ex- Large (5 x 10)	\$175.00
Ex-Large (10 x 10)	\$220.00
Ex-Large (10 x 15)	\$275.00
**Refund of Annual Rental Fee (box closed before year end)	Annual fee less outstanding charges & taxes
Other Fees:	
Number of free visits per month	3 visits per month
Additional visits per month	\$5.00
Forced entry / Drilling of Box	\$100.00
Listing of contents	\$50.00
Estate opening of box	\$25.00 per hour
Replacement / Lost key	\$25.00
Notification of Safety Deposit arrears	\$2.00

LARGE CASH DEPOSITS		
Fee for depositing large cash deposits in-Branch	\$5.00 per every \$1,000 deposited	
	over the \$1,000 daily deposit limit	
Fee for depositing large cash deposits via Night deposits	0.45% of the total deposit amount	
	once the \$10,000 daily deposit limit	
	has been exceeded	

SAFEKEEPING AND SECURITIES	
Annual (Rental) Fees:	
Sealed envelopes	\$50.00
Sealed boxes / packages:	
Small	\$75.00
Medium	\$75.00
Large	\$125.00
Locked boxes, trunks, etc.	\$250.00
Stocks, Debentures, Share Certificates, Deeds, TBills	\$50.00
Other Fees:	
Number of free visits per month	I per month
Additional visits per month	\$5.00 each
Clipping coupons	N/A
Obsolete collateral	N/A

CHEQUE RELATED	
Cheque clearing - Special clearing	\$13.64
Cheque books (all styles)	Cost
Stop payment on a local cheque (all reasons)	\$25.00
Stop payment on a foreign cheque (all reasons)	\$68.18
Non-Clients Cheque Cashing Fee	\$10.00
Charge backs – (items returned to us by another bank):	
Local cheque	\$25.00
Foreign cheque	\$40.00
Non-Sufficient Funds	\$40.00
Cheque cashing - Non-Customers	\$10.00
Postdated cheques	\$3.00
Foreign Cheque Processing Fee	\$6.00

- Notes:
  1. \*- Product/Service Not offered to new clients
  2. All figures are quoted in United States Dollars unless otherwise



### LENDING AND CARD SERVICES

LENDING SERVICES	
OVERDRAFTS	
Setup / Annual Renewal Fee	1% Min.\$100.00
Standby / Availment (Commitment) Fee	Covered in fee above
Service charge – key savings only	\$5.00 per day
Excess Overdraft Fee	1% Min. \$30.00
Unauthorized Overdraft Fee	2% Min. \$30.00
Note: Overdraft interest rates are charged separately. See rate bulletin for rates.	

CREDIT CARDS	
CREDIT CARDS	
See Credit Card Schedule of Charges	

VISA DEBIT CARDS USD VISA DEBIT CARDS	
Fast Card Fees (Courier charges only)	\$45.00
ABM Balance Inquiry Fee:	
At a local CIBC ABM	No charge
At another bank's ABM	\$0.50
ABM Withdrawals:	
At a local CIBC ABM	No charge
At another local bank's ABM	\$3.00
At International/Overseas bank's ABM	
(Including CIBC ABMs in another country)	\$3.00
Point of Sale Purchases	Free
Replacement & Additional Cards - Classic	\$5.00
Replacement & Additional Cards - Platinum	\$10.00
Stamp Duty	No charge
Declined Transactions:	
At a local CIBC ABM	No charge
At another local bank's ABM	\$1.00
At International/Overseas bank's ABM	
(Including CIBC ABMs in another country)	\$1.00

### Notes:

- 1. \* Product/Service Not offered to new clients
- 2. All figures are quoted in United States Dollars unless otherwise stated.



## CORPORATE SERVICES

E-PAY (PAYROLL; SUPPLIER PAYMENTS; DIRECT DEBITS)	
Set up Fee	No Charge
Service Fee (monthly)	No Charge
Operational Fee (per payroll run)	\$10.00
Transaction Fee (per credit/payment):	
Per credit to employee account with CIBC	\$0.75
Per credit to employee account with Another Bank	\$1.00
Late transmission of payroll file	\$20.00

MANUAL PAYROLL - Cash/Envelope Option	
Set up Fee	No Charge
Service Fee (monthly)	No Charge
Operational Fee (per payroll run)	\$27.27
Transaction Fee (per credit/payment):	
Per credit to employee account with CIBC	\$3.00
Per credit to employee account with Another Bank	\$5.00
Late transmission of payroll file	\$45.45

E-Cheque Card Accounts	
Minimum monthly service fee	No Charge
Withdrawals / Cheques per entry	\$0.75
Deposits / Credits per entry	\$0.75

NIGHT WALLET DEPOSITORY	
Annual Fees:	
Canvas Wallets	N/A
Disposable Bags	\$85.45
Short Term Rental (30 days or less):	
Canvas Bags	N/A
Disposable Bags	N/A
Safekeeping (where contents remain in bag):	
Canvas Bags	N/A
Disposable Bags	N/A
Rebates:	
Canvas Bags	N/A
Disposable Bags	N/A
Per Package of 100 (Disposable Only):	
Small: 9 x 12	\$60.00
Medium: 12 x 16	\$65.00
Large: 19 x 28	\$70.00
Replacement and Repairs:	
Canvas Bag Keys	N/A
Trap Door Key	\$25.00
Additional Key	\$25.00

### Notes:

- 1. \* Product/Service Not offered to new clients
- 2. All figures are quoted in United States Dollars unless otherwise

MANUAL PAYROLL - Paper List Option	
Set up Fee	No Charge
Service Fee (monthly)	No Charge
Operational Fee (per payroll run)	\$27.27
Transaction Fee (per credit/payment):	
Per credit to employee account with CIBC	\$3.00
Per credit to employee account with Another Bank	\$6.82
Late transmission of payroll file	\$25.00

OVER-THE-COUNTER PAYROLL	
Set up Fee	N/A
Service Fee (monthly)	N/A
Operational Fee (per payroll run)	\$54.55
Transaction Fee (per credit/payment):	
Per credit to employee account with CIBC	\$3.00
Per credit to employee account with Another Bank	\$6.82
Same day or immediate request	\$72.73

ONLINE BILL PAYMENT	
Where a company signs up as a Biller on CIBC	
Online Banking	
Charge Per Payment	\$0.60

E-STATEMENT PRICING		
Statement Frequency	Fee	
Via swift:		
Daily	USD\$50	
Monthly	USD\$15	
Via Email:		
Daily	USD\$50	
Weekly	USD\$20	
Monthly	USD\$15	

SWEEPS and ZBA	S
Set-up fee	
Standard Set Up	USD\$50
Additional Set Up	USD\$10



# Schedule of Charges TRADE SERVICES

BONDS, INDEMNITIES & GUARANTEES		
Performance Bonds	2.00% p.a. Min \$125.00	
Guarantee Bond <u>without</u> full cash collateral:		
Up to \$50,000	2% Min \$150.00	
Over \$50,000	1.00%	
Guarantee Bond with full cash collateral:		
All amounts	2% Min \$150.00	
Sealing Guarantees:		
First 3 months	\$35.00	
Thereafter	\$30.00	

LETTERS OF CREDIT: IMPORT (INWARD) CLEAN & DOCUMENTARY		
Term – Max 1 year:		
For the first quarter	1.00% Min \$90.00	
Each additional month	0.75%	
Amendments, Extensions and Increases:		
Amendments	1.00% Min \$65.00	
Extensions	0.25% per month Min. \$65.00	
Increases	1.00% of difference, Min \$65.00	
Revolving Credits	1.00%	
Stamp Duty	\$0.25 per \$100. Max \$250.00	

DOCUMENTARY COLLECTIONS (IMPORT & EXPORT)	
Clean Collection:	
Handling Charge – Sight & Tenor :	
Up to \$25,000	\$120.00
\$25,001 - \$100,000	0.25% Min \$120.00
\$100,001 - \$500,000	0.625% Min \$250.00
Over \$500,000	0.625% Min \$300.00
Documentary:	
Interest charge – Sight / Tenor	N/A
Exchange charge – sight / tenor	N/A
Collection commission:	
Up to \$5,000	0.5% Min \$10.00
\$5,001 - \$25,000	0.375% Min \$35.00
\$25,001 - \$100,000	0.125% Min \$93.75
Over \$100,000	0.063% Min \$125.00
Holding / Handling charge commission:	
Up to \$10,000	1% Min \$25.00
Over \$10,00	0.5% Min \$100.00
Sight Bills	\$20.00 per month or part
Matured / Accepted Bills	\$30.00 per month or part
Delivery order charges	1% Min \$25.00
Guarantees re missing bill of lading	0.75% Min \$25.00
Shipping Guarantees:	
First 3 months or part thereof	0.125% Min \$150.00
Each Additional month	0.125% Min \$150.00
Payments to Agents	\$20.00
Return (of Documents) Charges	\$30.00
Storage of Goods (customs bonds)	1.25%, Min \$50.00 + expenses
Extending due date or altering Tenor of Bill	\$25.00
Bills paid in installments	\$50.00 + holding & return charges

LETTERS OF CREDIT: EXPORT (INWARD) CLEAN & DOCUMENTARY	
Acceptance by Signator Bank	0.5% - 1.5%
Advising Credits	\$95.00
Confirming irrevocable credits	0.25% - 0.5% Min \$25.00
Examination of documents	No Charge
Pre-advising of a credit	\$120.00
Negotiation – Sight or Tenor drawings	N/A
Transferable and divisible credits	0.5% Min. \$100.00
Establishment Commission:	
First 3 months	\$95.00
Next 3 months	\$95.00
Each additional month	\$95.00
Acceptance by Signator Bank	N/A
Sight to 3 days	N/A
Term – Max 1 year	N/A
Amendments, Extensions and	
Increases:	
Amendments	\$95.00
Extensions	\$95.00
Increases	\$95.00
Standby Credits:	0.5% Min \$100.00
First 3 months	1%
Each additional month	0.375%
Transferable Credit:	
First 3 months	1%
Each additional month	0.375%
Negotiations	\$120.00
Refunds on prepaid credit	N/A
Examinations of documents	No Charge
Branch or corresponding charges	N/A
Interest on Drawings:	
Transit	Overdraft rate
Clean encashment credits	No Charge



# Schedule of Charges TRADE SERVICES

DOCUMENTARY COLLECTIONS (IMPORT & EXPORT) - cont'd		
Re-shipping of Goods	\$50.00 + expenses	
Endorsement of Shipping Documents as Attorney	\$10.00	
Endorsement of Parcel Post Notice	\$10.00	
Certificate of Transfer of Title to Goods	\$25.00	
Statement of Past Due Bills	N/A	
Insurance of Goods	\$2.00 per \$100.00 per month	
Protest Fee	\$175.00 + costs	
Airmail Charges	N/A	
Bills for Acceptance and Return	N/A	
Extension / Alteration / Amendments of Bill	\$25.00	
Letters of undertaking	N/A	
Amendments:		
First amendment	1.25% Min \$35.00	
Each additional amendment	\$25.00	
Charges for items sent overseas for collection	\$25.00	
Tracers:		
First Tracer	\$35.00	
Each additional tracer	\$25.00	

- 1. \* Product/Service Not offered to new
- 2. All figures are quoted in United States Dollars unless otherwise stated.