# Digital Banking Services

## - International Wires



Save time and money when you use our digital banking services.

#### Via Online Banking and our Mobile App

- Check your balances
- Make transfers to anyone, anywhere:
  - · Between your accounts
  - To other local clients of CIBC FirstCaribbean
  - To an account at another local bank
  - To an account overseas
- Pay your bills
- Save paper and help the environment by accessing your account statements online
- Bank securely with 2-step verification on sensitive transactions
- Enable card security controls on your Visa Debit & Credit Cards:
  - Receive alerts on transactions performed via your cards
  - Turn on mobile location confirmation when you are travelling, making it easier for your purchases to be approved
  - Freeze your card if it has been misplaced or stolen

#### **How to Register for Online Banking**

- Visit our official website www.cibcfcib.com and select Log on under Online Banking
- 2. Follow prompts to register



CIBC FirstCaribbean Mobile App

Access to Online Banking is required before proceeding to use our Mobile App:

- Download the App from the Google Play/App Store – (CIBC FirstCaribbean Mobile)
- 2. Log on by entering your User ID and Password you selected for Online Banking



#### **International Wires**

- 1. Log on to Online Banking
- 2. Select "Transfers" at the top of the screen
- 3. Under "Make a Transfer" select "International Wire" to make a cross border transfer
- **4**. Fill in the fields with details of the transfer

You may need to add a new payee. Use the following information for the recipient:

- Name
- Address
- Any one of the following:
  - Bank Name & Address
  - Swift or BIC Code
  - Canadian Transit Number (Canada only)
  - ABA or Fed Wire (USA only)
  - UK Sort Code (UK only)
  - IBAN (European countries)
- Account Number of the recipient



- 5. Click on "Transfer Now"
- A dialogue box will appear detailing the transfer, use this opportunity to ensure that the details are correct before completing the transaction.
- 7. Click **OK** to send the funds.

### Use Online Banking to send money faster!

